Sample Franchise Ltd

Branding Manual

Volume One: Introduction and Manual Use

Contents

Contents		2
Introduction		<i>3</i>
Definitions		4
Using the Branding Manual		5
Volumes		6
Volume 1	Introduction and Manual Use	6
Volume 2	Business Identity	6
Volume 3	Business Communication	6
Volume 4	Advertising	6
Manual Updates		7
Ownership and Return of Manuals		8
Confidentiality and Disclaimer		9

Definitions

A **Brand** is an exclusive and desirable idea embodied in products, places, services, people and experiences.

Brand Identification means the registered or unregistered trade names, trademarks, service marks, branding, brand identity, marks, business name, colours, logos or devices that Sample Franchise Ltd uses to identify itself and that the public recognises.

Brand Image means the graphical image for the Franchise System comprising the business name, branding, marks, logo, colour schemes, font, designs, web page, layout, stationery, signage, uniforms and livery defined in the Operations Manuals or Branding Manuals.

Brand Strategy is the method that identifies and describes short- and long-term objectives, key brand initiatives, tactics and measures of success. The Sample Franchise Ltd brand strategy has been designed to determine where, when, why, what, how and to whom we plan on communicating our brand messaging.

Brand Positioning is the intentional application of the Sample Franchise Ltd brand. The positioning of a brand is what people envision when they think of a brand. It should be distinct and hold unique value.

The **Brand Positioning Statement** is used to express a brand's unique place in the market and drive the brand positioning.

The **Value Proposition** is the primary benefit the Sample Franchise Ltd brand provides to its target audience.

The **Tagline** is the phrase that concisely communicates Sample Franchise Ltd's value proposition to its target audience.

Logo means the recognised graphic design element, including the Sample Franchise Ltd name, symbol or trademark, representing Sample Franchise Ltd and our products. Common recognisable logos are those designed and used by Coca-Cola and McDonald's

Mark is a unique symbol or design that is seen but cannot be spoken. Common recognisable marks are the four circles of the Audi Brand and the five circles of the Olympic Brand.

Trade Name is the name used by a company for doing business and is the publicly recognisable name of the Company.

Volumes

Volume 1 Introduction and Manual Use

Introduction

Notes on this Manual

Using the Human Resources Manual

Volumes

Manual Updates

Ownership and Return of Manuals

Confidentiality and Disclaimer

Volume 2 Business Identity

Introduction

Primary Identity Components

Brand Collateral

Infringement Policy

Brand Usage Authority Policy

Volume 3 Business Communication

Introduction

Record Format

Business Communications Collateral

Communication Formats

Communication Standards

Communication Records

Volume 4 Advertising

Introduction

Advertising Responsibility

Advertising Strategy